

# Appendix C : Reinstalling Nikon View 5

When Nikon View 5 does not function as expected (see [Appendix A "Troubleshooting"](#)), you may have to reinstall the program. This appendix describes how to uninstall and reinstall Nikon View 5 on both the Macintosh and Windows platforms.

## Reinstalling Nikon View 5

Before reinstalling Nikon View 5, you will need to uninstall the program.

### Windows

#### Step 1—Uninstall Nikon View 5

From the **Start** menu, select **All Programs > Nikon View 5 > Nikon View 5 Uninstall**.



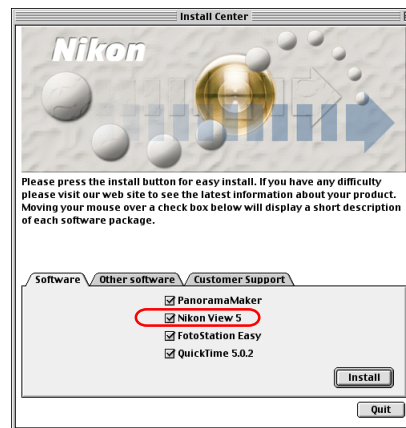
**Windows XP Home Edition/Professional  
Windows 2000 Professional**

Log on as Administrator when uninstalling Nikon View 5 from Windows 2000 Professional or as Computer Administrator when uninstalling Nikon View 5 from Windows XP Home Edition/Professional.

### Macintosh

#### Step 1—Start the installer

Insert the Nikon View 5 CD into the CD-ROM drive, and select **Nikon View 5** in the **Software** tab of the **Install Center** dialog box. The **license agreement** and **ReadMe** windows will be displayed. Click **Accept** and **Continue** to proceed to the installer dialog shown in Step 2.



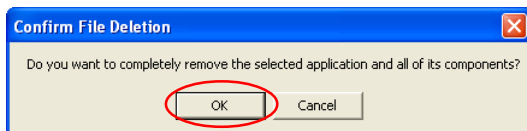
**Mac OS X**

You will be required to enter Administrator password to uninstall Nikon View 5 under Mac OS X.



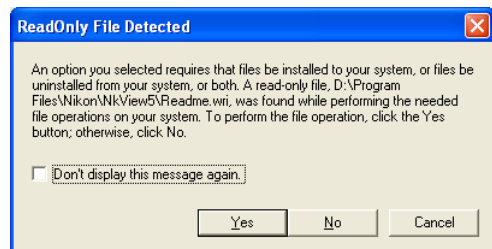
## Step 2—Confirm deletion of files

When the message, “**Do you want to completely remove the selected application and all of its components?**” appears, click **OK** to begin the process of uninstalling Nikon View 5.



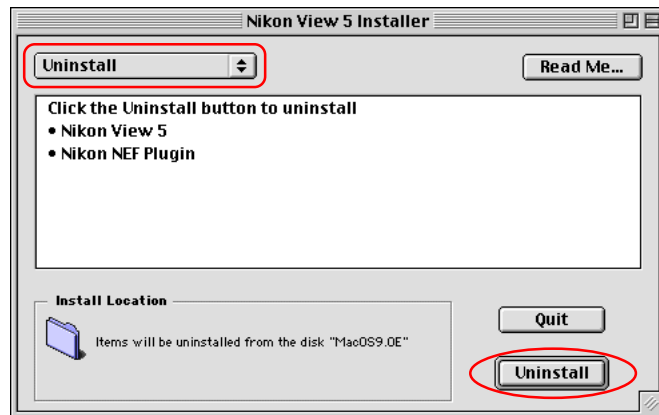
## Step 3—Detect Shared components

If any of the components used by Nikon View 5 are also used by another program, a confirmation dialog will be displayed. Click **Yes** to confirm deletion, click **No** to leave the file in place.



## Step 2—Uninstall Nikon View 5

To start the process of uninstalling Nikon View 5, select **Uninstall** from the pull-down menu in the top left corner of the installer dialog box and then click the **Uninstall** button in the bottom right corner.



## Step 3—Exit other applications

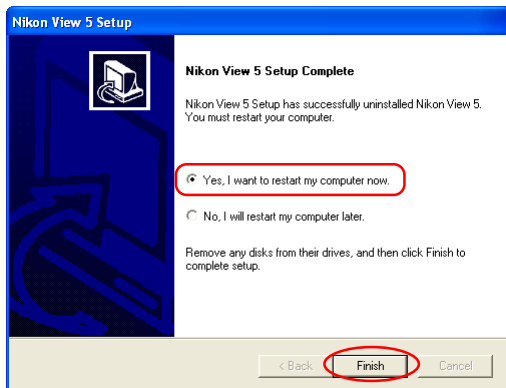
Click **Continue** to automatically quit all other applications and continue the process of uninstalling Nikon View 5.



## Step 4—Restart your computer

The dialog shown below will be displayed when the process of uninstalling Nikon View 5 is complete.

Confirm that **Yes, I want to restart my computer now** is selected and click **Finish** to restart your computer.



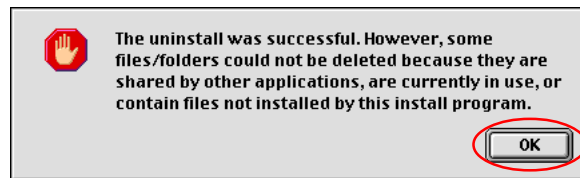
## Step 5—Reinstall Nikon View 5

Reinstall Nikon View 5 as described in the Nikon View 5 Installation Guide.

## Step 4—Exit the uninstaller

Once the process of uninstalling Nikon View 5 is complete, a message will be displayed.

Click **OK** to exit the uninstaller.



## Step 5—Restart your computer

Restart your computer.

## Step 6—Reinstall Nikon View 5

Reinstall Nikon View 5 as described in the Nikon View 5 Installation Guide.